

# **Quick Reference Guide**

Variphy is the preferred analytics and management platform for over 2,000 organizations worldwide.



## Microsoft Teams Phone Reporting & Analytics

Gain enhanced insights into your Microsoft Teams Phone data. Track your organization's key metrics in real time and build reports with the level of granularity you need.



# Webex Calling Reporting & Analytics

Access advanced analytics tools for your Webex Calling data. Grant user-based permissions and stay in compliance with unlimited CDR retention.



#### **Zoom Phone Reporting & Analytics**

Get full analytics and historical reports for your Zoom Phone environment. Search your call data quickly; schedule reports or generate them on demand.



# **CUCM Reporting & Call Analytics**

Visualize, search, analyze, and report on your CUCM CDR history. Generate alerts and track end-user activity, capacity utilization, and more.



# Dashboards, Wallboards, & Widgets

Display your data how you want it. Choose widgets to visualize performance across CUCM, UCCX, and CUBE, and share your dashboards with other users.



#### **Variphy Cloud**

Get robust analytics and reporting integration with the simplicity of cloud. Powered by FedRAMP Certified Google Cloud.



### DN & DID Inventory Management

Move your DID block and number inventory out of spreadsheets. Find active, available numbers using real-time data and assign user permissions.



# UCCX Wallboard Reporting & Analytics

Get real-time visibility into your UCCX data. Configure wallboard widgets to track agents and Contact Service Oueues on one screen.



#### **CUBE CDR Reporting**

Customize and generate detailed reports on your CUBE call activity. Search and view your data with dynamic widgets and interactive charts.



## Remote Phone Control, Macros, & Broadcast

Test and troubleshoot Cisco IP phones from the comfort of your on-network PC. Measure real-time voice quality of service, update firmware, and more.



## Change Management & As-built Reporting

Track system changes made by other users. Compare your real-time environment to historic snapshots and get automated email reports.

