Variphy Call Analytics Platform Support

Variphy is the leading provider of call analytics and reporting
for unified communications platforms.

Key Benefits:

⊘ Unlimited Data Retention.

Keep your calling data for as long as you want with no restrictions. Stay in compliance with regulatory and auditing requirements.

⊘ Multi-platform Support.

Maintain visibility into your call data across multiple platforms within the same analytics and reporting application.

⊘ Advanced Search Criteria and Filtering.

Search and filter your call data based on multiple criteria, such as calling and called number, name, device, call queue, and hunt group.

⊘ Risk-free Proof of Concept.

Test our application in your environment with your data. Our risk-free trial is fully licensed with no limits on features or devices.

⊘ Role-based User Access.

Define roles for users beyond "administrators vs. non-administrators" for better control over data visibility.

⊘ Automated Report Delivery.

Schedule report delivery via email, email link, report repository, or chat in multiple file formats (PDF, HTML, CSV, XLSX).

⊘ Fully Customizable Reports.

Customize your report to meet organizational needs. We offer display options for data, time period, output type, title, icon, colors, and more.

⊘ Variphy Deployment Options.

Install application in your data center or Variphy Cloud. The choice is yours!

Supported Platforms:

On-Premises UCM   **Webex Calling**   **UCCX**   **CUBE**   **Zoom Phone**   **Microsoft Teams**

UC Data the Right Way