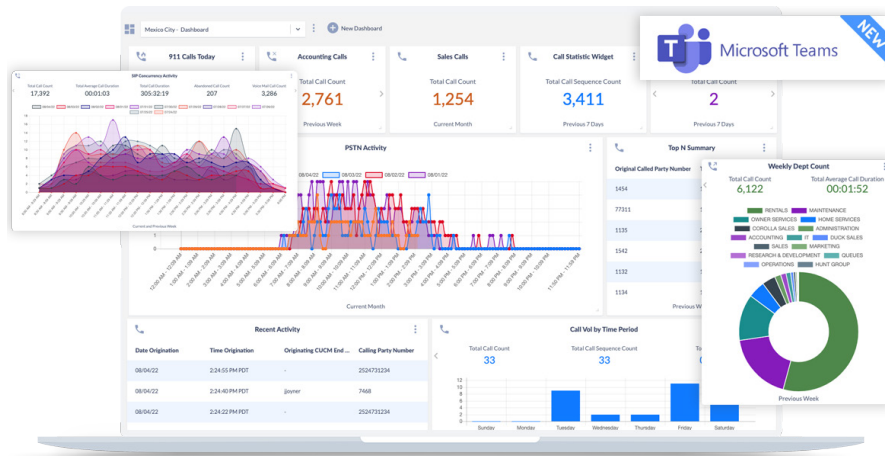




Reporting and Analytics for Microsoft Teams Phone

Search, analyze, and report on your organization's Microsoft Teams Phone call activity. Generate reports on demand or schedule for multiple output formats, including PDF, XLSX, CSV, and HTML.



Web-based analytics and reporting

- ☑ Microsoft Teams Phone call history search
- ☑ Fully customizable dashboards and widgets
- ☑ Customizable drag-and-drop interface
- ☑ End user, department, and other use cases
- ☑ Permissions-based restrictions for users

Flexible deployment and configuration

- ☑ Unlimited Microsoft Teams Phone data retention
- ☑ Variphy Cloud or on-premises deployment
- ☑ PDF, XLSX, CSV, and HTML report formats
- ☑ Free and fully functional trial in minutes
- ☑ 100% U.S.-based service delivery and support

Call History Reporting

Call Flow Sequence 1	Call Flow Sequence 2																																										
<table border="1"> <thead> <tr> <th>Date</th> <th>Time</th> <th>Originating COC</th> <th>Calling Party Number</th> <th>Original Called Party Number</th> <th>Call Duration</th> <th>Call Status</th> </tr> </thead> <tbody> <tr> <td>08/04/22</td> <td>2:24:55 PM PDT</td> <td>254793224</td> <td>254793224</td> <td>7947</td> <td>00:01:03</td> <td>Answered</td> </tr> <tr> <td>08/04/22</td> <td>2:24:40 PM PDT</td> <td>7948</td> <td>7948</td> <td>2094</td> <td>00:01:03</td> <td>Answered</td> </tr> <tr> <td>08/04/22</td> <td>2:24:22 PM PDT</td> <td>254793224</td> <td>254793224</td> <td>1443</td> <td>00:01:03</td> <td>Answered</td> </tr> </tbody> </table>	Date	Time	Originating COC	Calling Party Number	Original Called Party Number	Call Duration	Call Status	08/04/22	2:24:55 PM PDT	254793224	254793224	7947	00:01:03	Answered	08/04/22	2:24:40 PM PDT	7948	7948	2094	00:01:03	Answered	08/04/22	2:24:22 PM PDT	254793224	254793224	1443	00:01:03	Answered	<table border="1"> <thead> <tr> <th>Date</th> <th>Time</th> <th>Originating COC</th> <th>Calling Party Number</th> <th>Original Called Party Number</th> <th>Call Duration</th> <th>Call Status</th> </tr> </thead> <tbody> <tr> <td>08/04/22</td> <td>00:10:37</td> <td>223201204</td> <td>7540</td> <td>223201204</td> <td>00:00:00</td> <td>Unanswered</td> </tr> </tbody> </table>	Date	Time	Originating COC	Calling Party Number	Original Called Party Number	Call Duration	Call Status	08/04/22	00:10:37	223201204	7540	223201204	00:00:00	Unanswered
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- Track calls throughout your Microsoft Teams Phone environment from start to end
- Perform ad hoc searches to locate call information

Scheduled Report Delivery

Report: All Claim Hunt Groups - Call Statistics

Execution Schedule

Schedule Frequency: By Day of Week

Days of the Week: SUN MON TUES WED THU

- Schedule daily, weekly, and/or monthly delivery of your reports
- Receive your reports via email or chatbot

Report Customization

Hunt Group

Filter by Call Duration or Status: include all calls

Original Called Party Number: equals 772

Call Count	Answered	Avg Duration	Call Duration	Ring Duration
23	19	00:02:48	00:53:05	00:00:20
22	19	00:03:04	00:53:05	00:00:23
17	15	00:03:30	00:53:05	00:00:24
62	53	00:02:34	02:39:15	00:00:22

- Create summaries, charts, and tables with your preferred level of detail
- Customize detail columns and labels for technical vs. non-technical audiences

