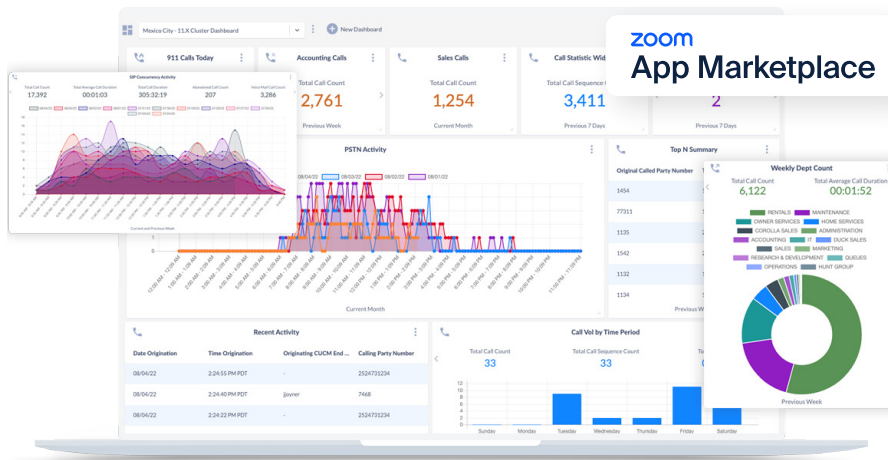




# Zoom Phone Reporting and Call Analytics

Search, analyze, and report on your team's Zoom Phone call activity

Variphy is the preferred analytics and management platform for over 1,500 public and private organizations, totaling more than 4 million phones in over 30 countries.



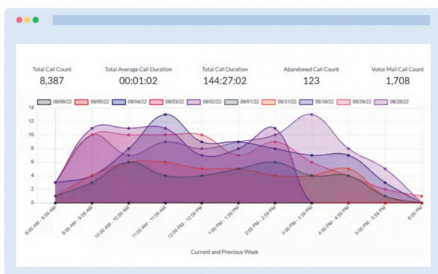
## Web-based analytics and reporting

- ☑ Robust historical call log reporting
- ☑ Fully customizable dashboards and widgets
- ☑ Customizable drag-and-drop interface
- ☑ End user, department, and other use cases
- ☑ Permissions-based restrictions for users

## Easy setup and configuration

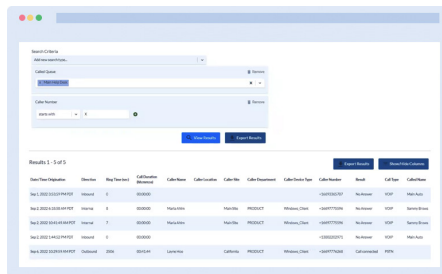
- ☑ Unlimited call log retention
- ☑ Role-based access permissions
- ☑ View and search Zoom Phone call activity and data
- ☑ PDF, XLSX, CSV, and HTML report formats
- ☑ 100% U.S.-based service delivery and support

## Call History Reporting



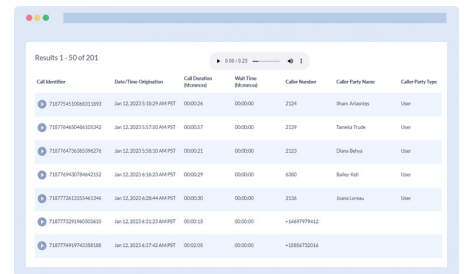
- Customizable search criteria
- User-defined report layouts
- Under-utilized users report

## Call Queue and Auto-Attendant Handling



- Real-time visibility
- Historical trends
- In-depth queue and agent performance data

## Play/Download Recorded Calls



- Ability to search specific or all call recordings
- On-demand audio playback or download options

